**Retrigger Port Assignment**

**Note added by**[**mq027t**](qto://talk/mq027t)**q_bulb on:  07/13/2017 08:40:31 for Ticket #: 000000233510781**

Application: USRP-FRAME/ATM

Problem: 1 TO 19 UNIQUE CUSTOMER ORDERS ARE UNABLE TO BE COMPLETED

RPT\_SVC\_LINE: AVPN

RPT\_SUB\_SVC\_LINE: AVPN Mgd MOW Ethernet

ORG\_GROUP\_DDL: AVPN Dom Transport

LOCATION\_ID: US

SERVICE\_IMPACT: Yes

CNTRL\_INTRO: Release

ORDER\_NUM\_FR\_ATM: VR17125904

SALES\_PARTIAL\_ORDER\_NUM:

USO\_NUM: VR1712590

ICORE\_SITE\_ID: 2981358

CIRCUIT\_ID: MMEC.842722..ATI

MCN\_NUM: TA8874

GRC\_NUM: SEP

SOC\_NUM: TG

ICORE\_PVC\_ID: 130200

ADDRESS\_VALIDATION\_REQ\_ID: CAEMET4225583-F

ADDITIONAL\_ORDERS:

KEY\_ITEM\_AFFECTED: 1

PROB\_CAT: OTHER ISSUE

PROB\_DETAILS: Need load OCSSS/Sots buttons.Order not loaded in SOTS.

Sephora ISR17070423048-0001

VR17125904

31405620 / 3140FYFP

PROB\_DESC: Need load OCSSS/Sots buttons.Order not loaded in SOTS.

Sephora ISR17070423048-0001

VR17125904

31405620 / 3140FYFP

UPLOAD: None

EMAIL\_ADDRESS:

REF\_TKT\_NUM: 31405620

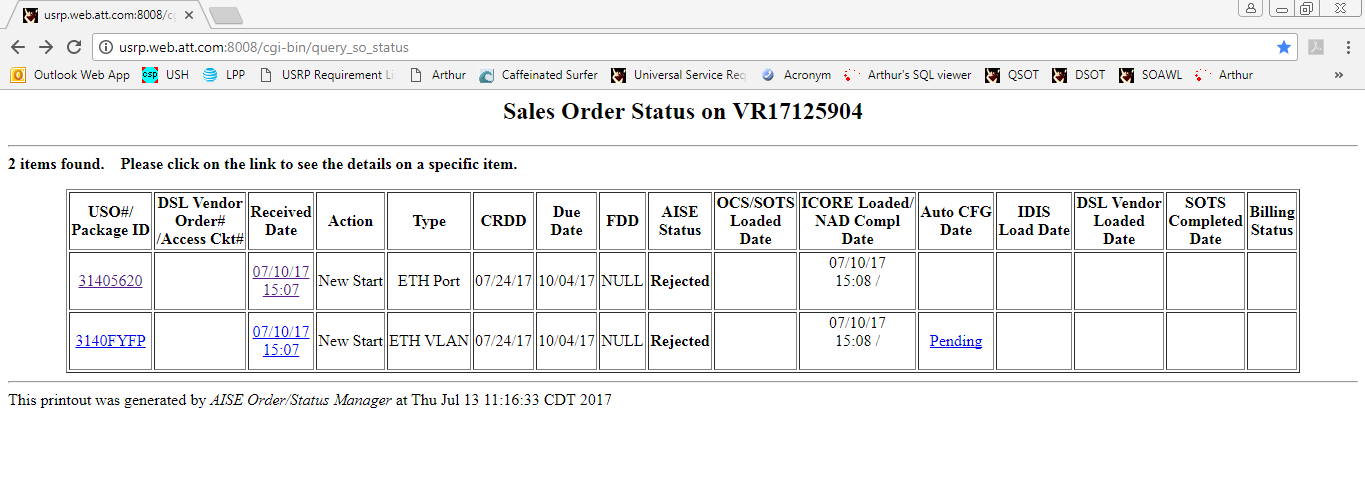
ORDER\_TYPE: New

SUBMITTER\_ATTUID: mq027t

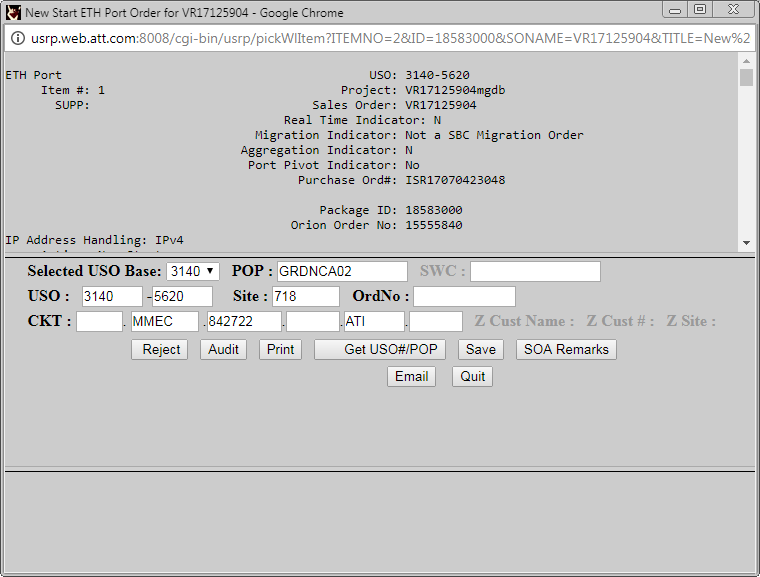
- Alt Contact: mq027t

1. Check the order status in QSOTS

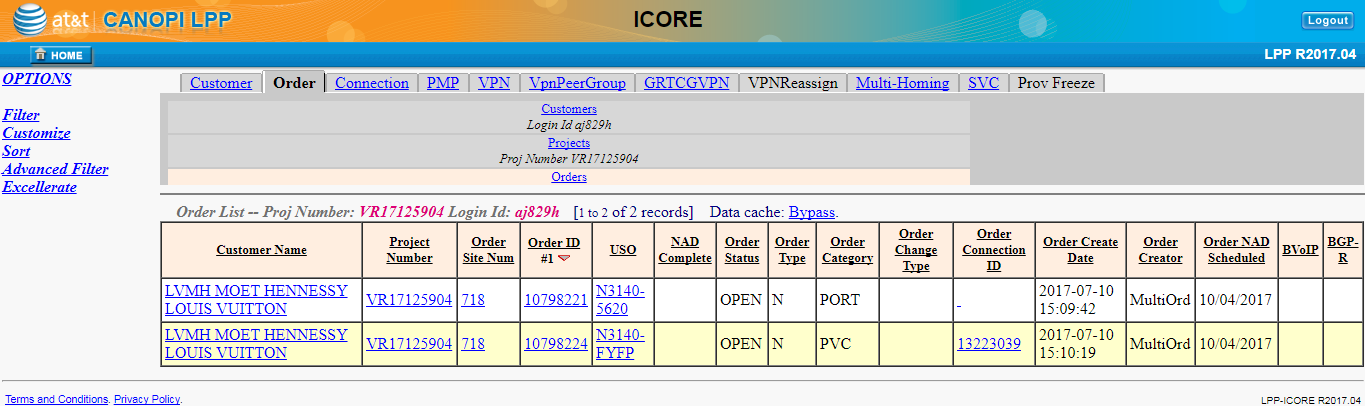
<http://usrp.web.att.com:8008/cgi-bin/query_so_status>



1. Check the load buttons in USO Worklist.

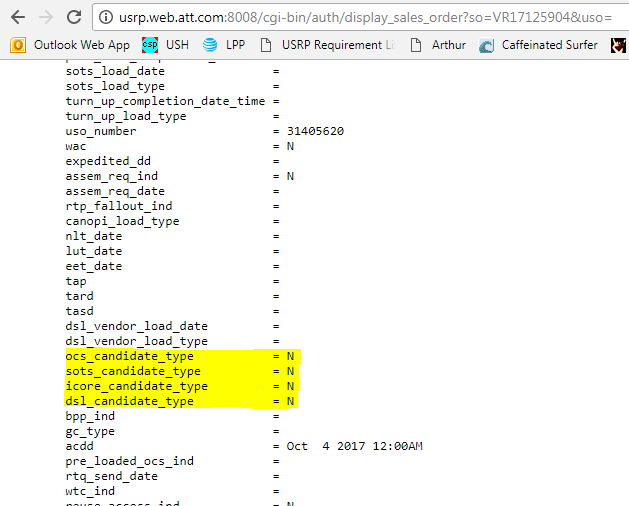


1. Check whether the order is loaded to ICORE.

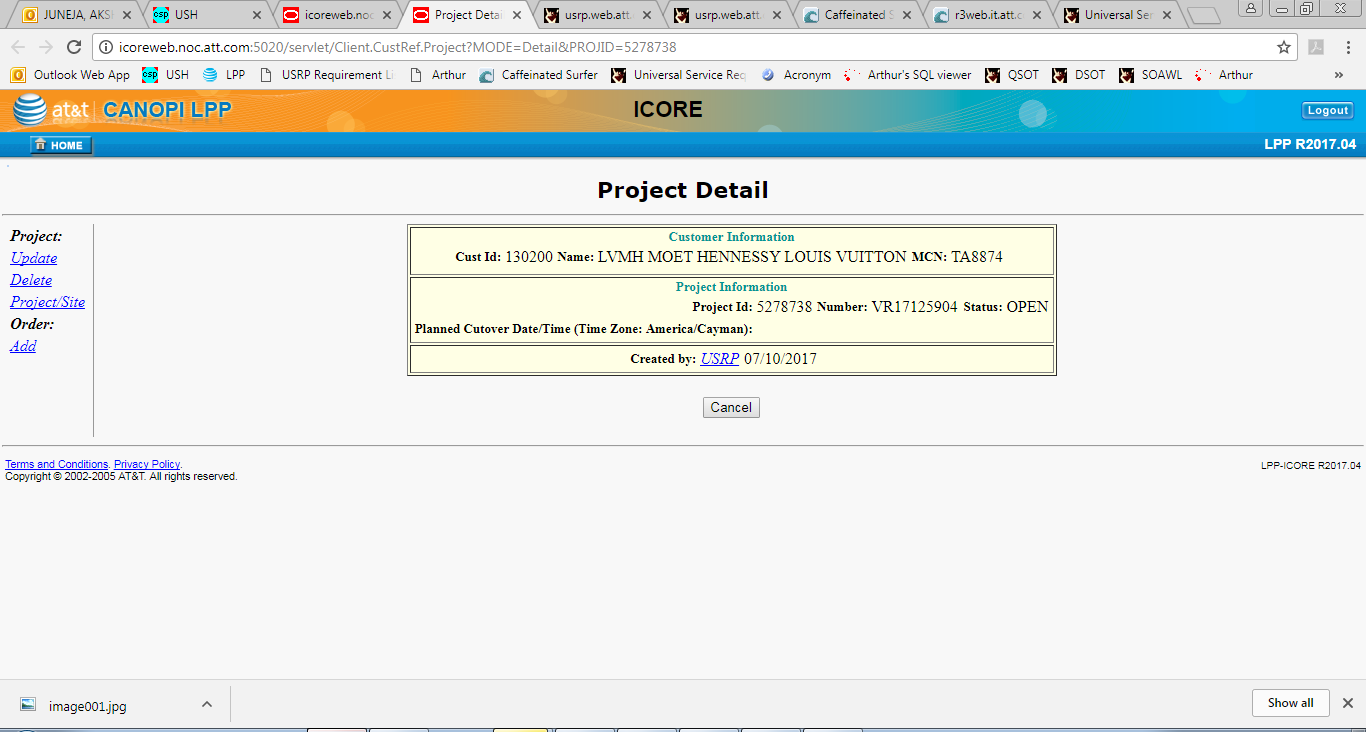


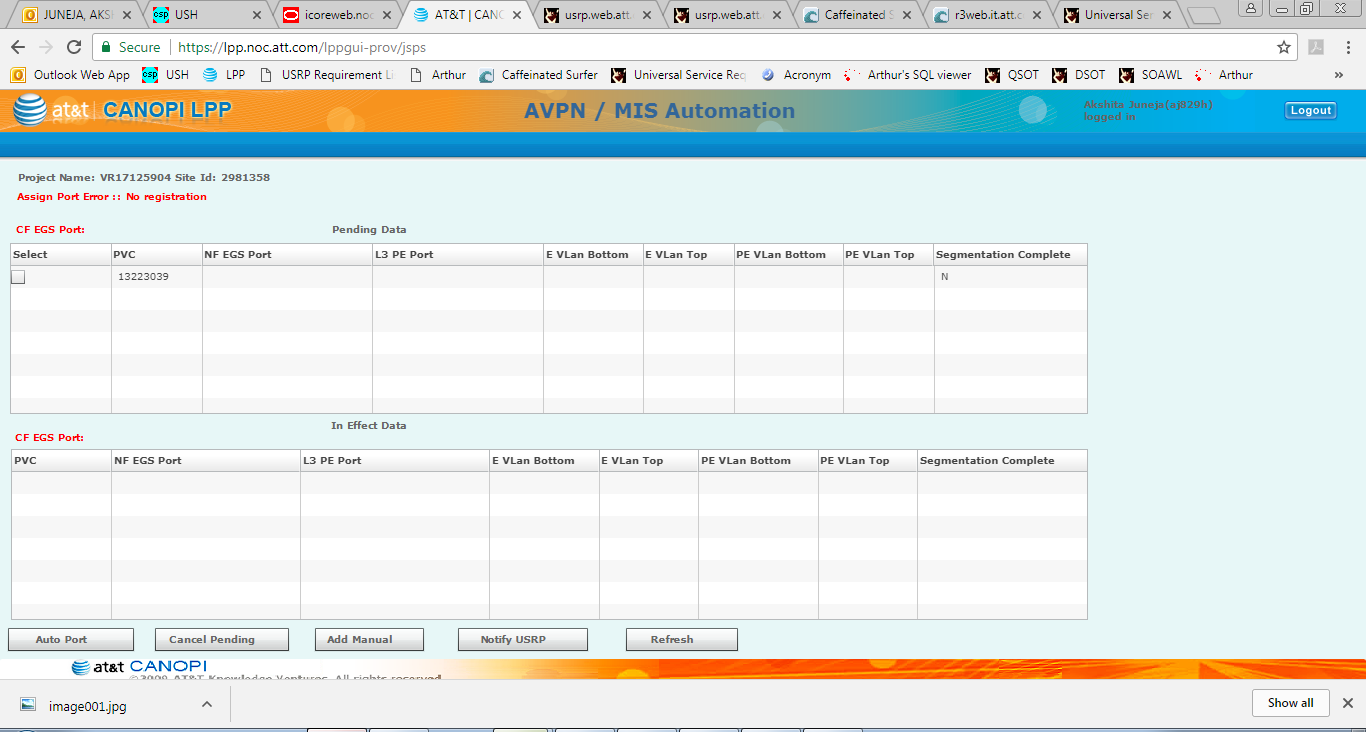
1. Check for candidate types in DSOTS.

<http://usrp.web.att.com:8008/cgi-bin/display_sales_order>

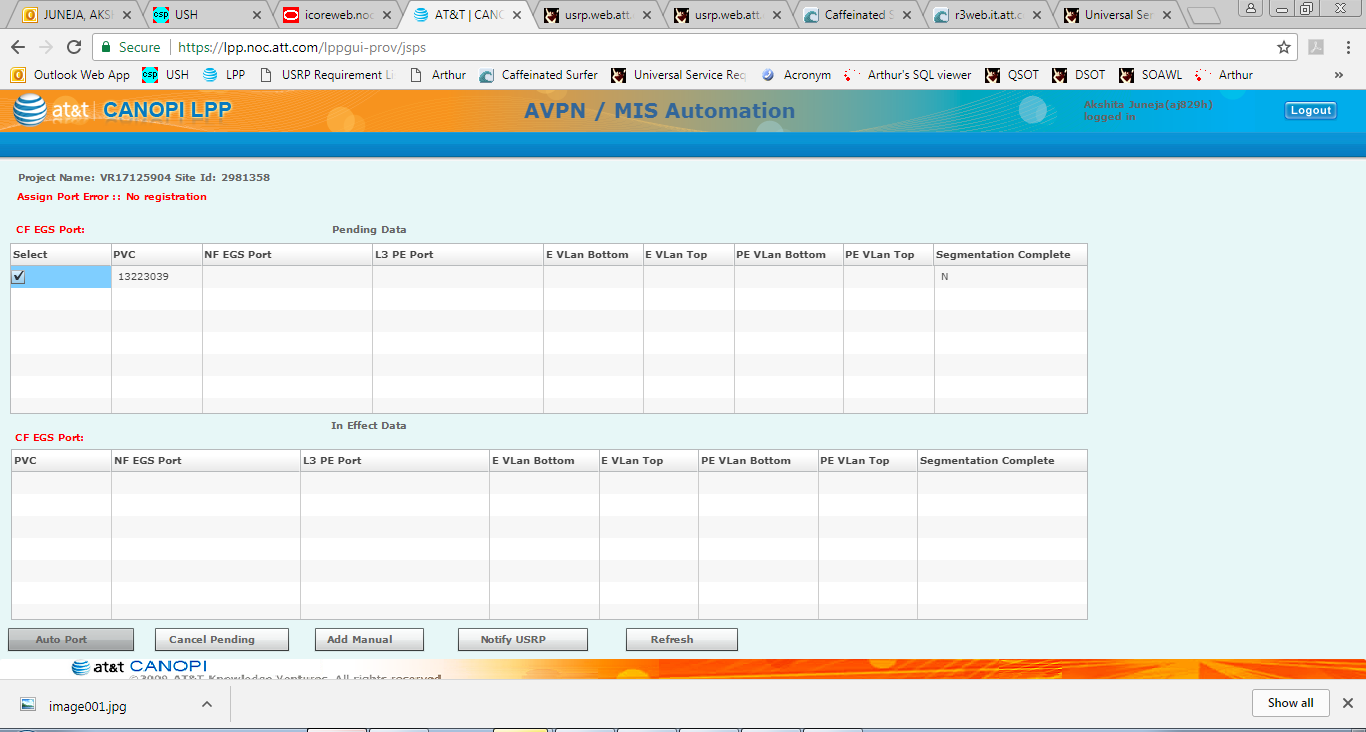


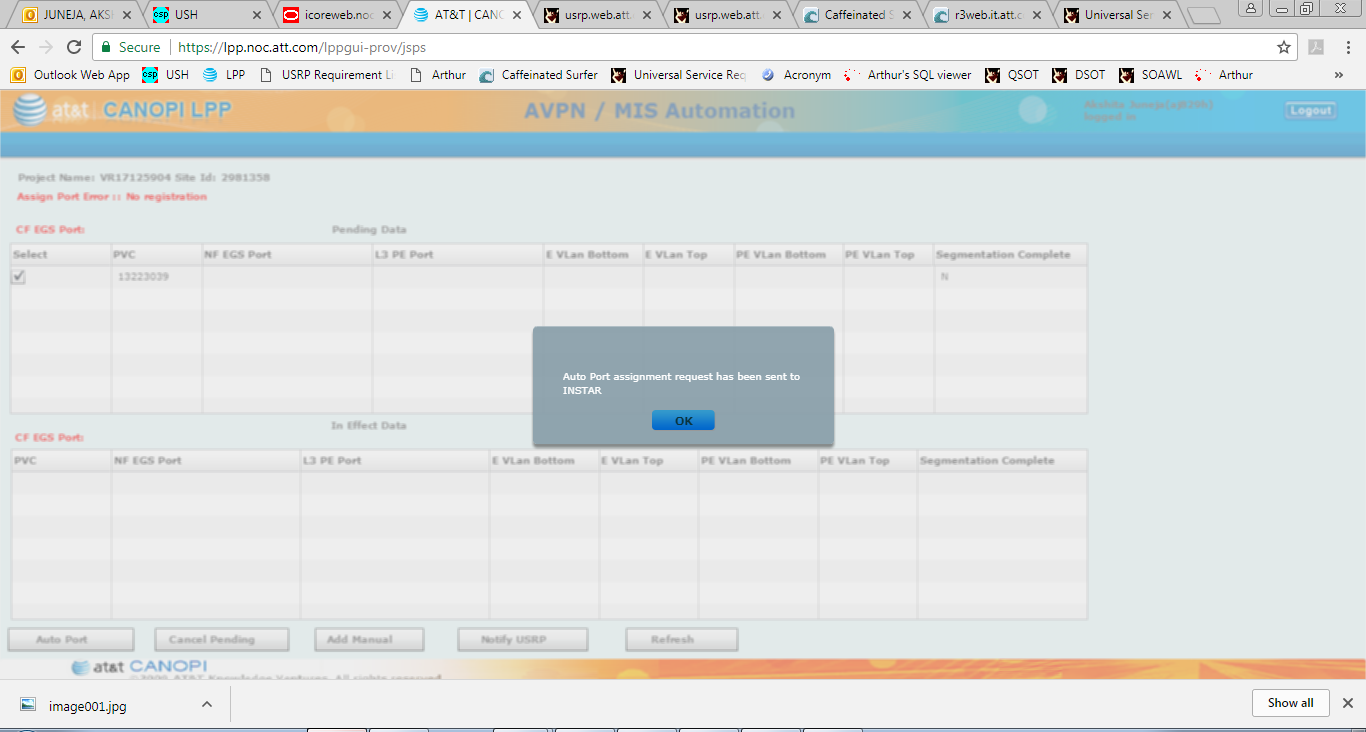
1. If the order is loaded to ICRE and candidate types are not set in USRP, then go to Project/Site in Project Detail Page (ICORE GUI)





1. Click the check box if available and click on Auto-Port Button to auto assigned the ports.





1. Wait for few minutes and the check for candidate types or the load buttons in WL.

